

	Impact How severe would the outcomes be if the risk occurred?				
	Insignificant 1	Minor 2	Significant 3	Major 4	Severe 5
5 Almost Certain	Medium 5	High 10	Very high 15	Extreme 20	Extreme 25
4 Likely	Medium 4	Medium 8	High 12	Very high 16	Extreme 20
3 Moderate	Low 3	Medium 6	Medium 9	High 12	Very high 15
2 Unlikely	Very low 2	Low 4	Medium 6	Medium 8	High 10
1 Rare	Very low 1	Very low 2	Low 3	Medium 4	Medium 5

## Risk assessment ref: RA017

### Task description: Deep cleaning of carpets and upholstered fabrics using extraction system

General activities included: Wet cleaning of carpets and upholstered fabrics using a carpet or upholstery extraction machine

<b>Site name:</b>	GENERIC	<b>Assessment carried out by:</b>	J GOODE
<b>Date assessment was carried out:</b>	10.03.2026 (JG)	<b>Date of next review:</b>	01.04.2027
<b>Corresponding method statements</b>	MS031 Method statement for cleaning carpets and upholstered fabrics by extraction cleaning process	MS031b	

What are the hazards?	Who might be harmed? (Staff, visitors, general public)	What are the risks?	Are the following control measures in place to eliminate or reduce the risks?	Yes/ No/ N/A	PPE required?	Corrective actions / required observations. What further action do you need to take to control the risks?	Risk evaluation (1 – 5, 5 = high)			Risk rating (Low, Med, High)
							Impact (1-5)	Probability (1-5)	Overall risk (C X L)	
Slips, trips and falls	Staff & visitors	Could suffer injury such as Sprains & fractures from tripping or falling, or slipping over on; Wet floors, uneven flooring, trailing cables, raised floor coverings or obstructions.	1 Work areas to be kept clear from obstructions 2 Any spillages to be cleaned up immediately 3 Warning signs to be erected where cleaning activity is taking place (trailing cables) or where drips/ leaks may have made floors wet. 4 Equipment to be plugged into nearest socket to avoid trailing cables. 5 Defects to floor coverings to be reported	Yes	N/A	N/A	2	1	2	Low
Muscular skeletal disorders (MSD)	Staff	Could suffer with back pain or work-related upper body disorder due to; 1 Using incorrect handling techniques when using	1 All equipment/ loads movement which exceed 10kg must be carried out as "two person" or by lifting device. (A standard 5 litre bucket of water or small carpet	Yes	N/A	See manual handling risk assessment guidance	2	1	2	Low

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		extraction machines, lifting <b>New and expectant mothers may be more susceptible to injury.</b>	extractor weighs 5kg – 10kg(when filled with water) Larger carpet extractors must be transported on wheels and lifted as “two person”. Water to be emptied before lifting. Training in lifting techniques must be provided to all staff.							
Electrical safety	Staff	Could suffer electrical shock or burns if using; 1) Damaged portable electrical appliances, their cables, plugs (such as carpet extractors, vacuum cleaners) 2) When carrying out wet work cleaning round non-insulated electrical appliances i.e., electrical heaters, Henry vacuum cleaners.	1) All electrical equipment used must be PAT tested annually and marked/ dated accordingly. 2) Electrical cables and plugs on vacuum cleaners/ cleaning equipment must be checked by users before use 3) Defective equipment must be reported immediately to the responsible person and suitably labelled or taken out of use until repairs have been carried out. 4) Electrical equipment must only be used in accordance with manufacturer’s instructions	Yes	N/A	N/A	4	1	4	Med
Use of chemicals	Staff	Could cause ill health such as skin irritation due to the hazardous substance or through over regular wet work), urticaria (a skin condition caused by irritation or an allergic reaction) or respiratory irritation or illnesses (such as occupational asthma).	All cleaning chemicals used on site must have an accompanying COSHH assessment, and a Material Safety Data Sheet.  COSHH assessments accurately reflect the use and handling of the relevant substance on site.  Suitable PPE will be provided where it is identified as being required.	Yes	Nitrile gloves  Safety specs for dosing	See COSHH assessments for advice for each product	2	1	2	Low
Sharps	Staff	Potential of cuts or	Sharps policy in place, included in	Yes	No	N/A	2	1	2	Low

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		laceration from sharp objects i.e carpet floor tools can have sharp edges	induction training.  Training in place to advise staff on the handling of equipment and awareness of sharp edges						
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**Please note: Due to the confidential nature of our client's operations, we are unable to upload site specific RAMS or COSHH to the webpage. A copy of any site specific RAMs or COSHH will be available by hard copy in the site folder located on the relevant site.**