

		Impact How severe would the outcomes be if the risk occurred?				
		Insignificant 1	Minor 2	Significant 3	Major 4	Severe 5
Probability What is the probability the risk will happen?	5 Almost Certain	Medium 5	High 10	Very high 15	Extreme 20	Extreme 25
	4 Likely	Medium 4	Medium 8	High 12	Very high 16	Extreme 20
	3 Moderate	Low 3	Medium 6	Medium 9	High 12	Very high 15
	2 Unlikely	Very low 2	Low 4	Medium 6	Medium 8	High 10
	1 Rare	Very low 1	Very low 2	Low 3	Medium 4	Medium 5

Risk assessment ref: RA015

Task description: Deep cleaning or buffing hard flooring by use of machine i.e rotary, oscillator, scrubber drier

General activities included: Vacuuming/ sweeping of flooring, treatment of stains, removal of sticky residue, machine scrubbing/ buffing, use of wet pick up & mopping.

Site name:	GENERIC	Assessment carried out by:	J GOODE								
Date assessment was carried out:	10.03.2026 (JG)	Date of next review:	01.04.2027								
Corresponding method statements	<table border="1"> <tr> <td>MS020</td> <td>Deep cleaning of hard floors - manual by deck scrubber</td> </tr> <tr> <td>MS021</td> <td>Deep cleaning of hard floors by rotary</td> </tr> <tr> <td>MS022</td> <td>Deep cleaning of hard floors by oscillator</td> </tr> <tr> <td>MS023</td> <td>Deep cleaning of hard floors by Scrubber drier</td> </tr> </table>			MS020	Deep cleaning of hard floors - manual by deck scrubber	MS021	Deep cleaning of hard floors by rotary	MS022	Deep cleaning of hard floors by oscillator	MS023	Deep cleaning of hard floors by Scrubber drier
MS020	Deep cleaning of hard floors - manual by deck scrubber										
MS021	Deep cleaning of hard floors by rotary										
MS022	Deep cleaning of hard floors by oscillator										
MS023	Deep cleaning of hard floors by Scrubber drier										

What are the hazards?	Who might be harmed? (Staff, visitors, general public)	What are the risks?	Are the following control measures in place to eliminate or reduce the risks?	Yes/ No/ N/A	PPE required?	Corrective actions / required observations. What further action do you need to take to control the risks?	Risk evaluation (1 – 5, 5 = high)			Risk rating (Low, Med, High)
							Impact (1-5)	Probability (1-5)	Overall risk (C X L)	
Slips, trips and falls	Staff & visitors	Could suffer injury such as Sprains & fractures from tripping or falling, or slipping over on; Wet floors, uneven flooring, trailing cables, raised floor coverings or obstructions.	1 Work areas to be kept clear from obstructions 2 Any spillages to be cleaned up immediately 3 Warning signs to be erected where cleaning activity is taking place (trailing cables) or floors are wet. 4 Equipment to be plugged into nearest socket to avoid trailing cables. 5 Defects to floor coverings to be reported	Yes	Safety shoes to be worn (grip and tow protection)	N/A	2	2	4	Med
Muscular skeletal	Staff	Could suffer with back pain or work-related upper body	1 A risk assessment must be completed when lifting heavy or	Yes	N/A	See manual handling risk	2	1	2	Low



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disorders (MSD)		disorder due to; 1 Using incorrect handling techniques when using vacuum cleaners, lifting waste bags from bins or over reaching. New and expectant mothers may be more susceptible to injury.	bulky loads that present a risk of injury. 2 All equipment/ loads movement which exceed 10kg must be carried out as "two man". (A standard 5 litre bucket of water or Henry vacuum cleaner weighs 5kg) Training in lifting techniques must be provided to all staff.			assessment guidance				
Electrical safety	Staff	Could suffer electrical shock or burns if using; 1) Damaged portable electrical appliances, their cables, plugs (such as vacuum cleaners, extension leads, client computer cables 2) When <u>carrying out wet work cleaning</u> round non-insulated electrical appliances i.e., electrical heaters	1) All electrical equipment used must be PAT tested annually and marked/ dated accordingly. 2) Electrical cables and plugs on vacuum cleaners/ cleaning equipment must be checked by users before use 3) Defective equipment must be reported immediately to the responsible person and suitably labelled or taken out of use until repairs have been carried out. 4) Electrical equipment must only be used in accordance with manufacturer's instructions. 5) Only suitable electrical equipment to be used when working on wet surfaces (i.e Wet vacuums, not Henry vacuums, rotaries, scrubber dryers)	Yes	N/A	N/A	4	1	4	Med
Use of chemicals	Staff	Could cause ill health such as skin irritation due to the hazardous substance or through over regular wet work), urticaria (a skin condition caused by irritation or an allergic	All cleaning chemicals used on site must have an accompanying COSHH assessment, and a Material Safety Data Sheet. COSHH assessments accurately reflect the use and handling of	Yes	Nitrile gloves	See COSHH assessments for advice for each product	2	1	2	Low

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		reaction) or respiratory irritation or illnesses (such as occupational asthma).	the relevant substance on site. Suitable PPE will be provided where it is identified as being required.							
Lone working	Staff	Staff could suffer injury or ill health whilst alone in workplace.	Lone working risk assessment carried out with lone workers. Staff carry mobile phones with them or have access to phone to call for assistance.	Yes	N/A	Lone worker risk assessment questionnaire carried out with lone working staff members	3	1	3	Low
Asbestos	Staff	Staff carrying out normal duties at very low risk. Asbestos only a risk if fibres are released into the air and inhaled. Majority of client sites are post 2000 where Asbestos was no longer present in building fabrics.	Systems in place to request Asbestos register from client sites to advise if Asbestos is present. QCC do not carry out works which disturb fabrics of buildings (no drilling, cutting etc)	Yes	N/A	N/A	3	1	3	Low
Hand Arm vibration from prolonged use of vibrating equipment such as rotaries, scrubber driers, oscillators	Staff	Prolonged or overuse of equipment could cause Hand-arm vibration, which can cause a range of conditions collectively known as hand-arm vibration syndrome (HAVS), as well as specific diseases such as carpal tunnel syndrome.	Assessment is made on period of time any individual is using the vibrating equipment. Staff are advised to report any symptoms immediately (and stop using equipment) until further assessment can be made.	Yes	N/A	Staff work is scheduled to vary activity and use of vibrating equipment to reduce the period of time exposed.	3	1	3	Low

Please note: Due to the confidential nature of our client's operations, we are unable to upload site specific RAMS or COSHH to the webpage. A copy of any site specific RAMs or COSHH will be available by hard copy in the site folder located on the relevant site.