

	Impact How severe would the outcomes be if the risk occurred?				
	Insignificant 1	Minor 2	Significant 3	Major 4	Severe 5
5 Almost Certain	Medium 5	High 10	Very high 15	Extreme 20	Extreme 25
4 Likely	Medium 4	Medium 8	High 12	Very high 16	Extreme 20
3 Moderate	Low 3	Medium 6	Medium 9	High 12	Very high 15
2 Unlikely	Very low 2	Low 4	Medium 6	Medium 8	High 10
1 Rare	Very low 1	Very low 2	Low 3	Medium 4	Medium 5

Probability
↑
What is the probability the risk will happen?

Risk assessment ref: RA009

Task description: External use of pole wash from ground level - Reach and Wash system

External cleaning of windows and cladding using a water purification system

Site name:	GENERIC	Assessment carried out by:	J GOODE
Date assessment was carried out:	10.03.2026 (JG)	Date of next review:	01.04.2027
Corresponding method statements	MS026 Cleaning windows or cladding by Reach and wash pole wash		

What are the hazards?	Who might be harmed? (Staff, visitors, general public)	What are the risks?	Are the following control measures in place to eliminate or reduce the risks?	Yes/ No/ N/A	PPE required?	Corrective actions / required observations. What further action do you need to take to control the risks?	Risk evaluation (1 – 5, 5 = high)			Risk rating (Low, Med, High)
							Impact (1-5)	Probability (1-5)	Overall risk (C X L)	
Slips, trips and falls	Staff & visitors	Could suffer injury such as Sprains & fractures from tripping or falling, or slipping over on; Wet floors, uneven flooring, trailing cables, raised floor coverings or obstructions.	1 Work areas to be kept clear from obstructions 2 Any spillages to be cleaned up immediately 3 Warning signs to be erected where cleaning activity is taking place (trailing hoses or cables) or floors are wet. 4 Equipment / hoses to be connected near to the water system. 5 Work should not be carried out in areas of uneven/ unstable footing.	Yes	N/A	N/A	2	1	2	Low
Muscular skeletal disorders	Staff	Could suffer with back pain or work-related upper body disorder due to;	1 A manual risk assessment must be completed when lifting heavy or bulky loads that present a risk	Yes	N/A	See manual handling risk assessment	2	1	2	Low

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(MSD)		1 Using incorrect handling techniques when using poles, hoses, equipment or over reaching. New and expectant mothers may be more susceptible to injury.	of injury. 2 Training of correct positioning for pole wash must be provided to all staff.			guidance				
Electrical safety	Staff	Could suffer electrical shock or burns if using; 1) Damaged portable electrical appliances, their cables, plugs (such as vacuum cleaners, extension leads, client computer cables) 2) When carrying out wet work cleaning round non-insulated electrical appliances i.e., electrical heaters 3) Risk of contact with overhead electric cables	1) All electrical equipment used must be PAT tested annually and marked/ dated accordingly. 2) Electrical cables and plugs on vacuum cleaners/ cleaning equipment must be checked by users before use 3) Defective equipment must be reported immediately to the responsible person and suitably labelled or taken out of use until repairs have been carried out. 4) Electrical equipment must only be used in accordance with manufacturer's instructions	Yes	N/A	N/A	4	1	4	Med
Use of chemicals	Staff	Could cause ill health such as skin irritation due to the hazardous substance or through over regular wet work), urticaria (a skin condition caused by irritation or an allergic reaction) or respiratory irritation or illnesses (such as occupational asthma).	All cleaning chemicals used on site must have an accompanying COSHH assessment, and a Material Safety Data Sheet. COSHH assessments accurately reflect the use and handling of the relevant substance on site. Suitable PPE will be provided where it is identified as being required.	Yes	Nitrile gloves Waterproof shoes	See COSHH assessments for advice for each product	2	1	2	Low
Objects falling from above	Staff	Loose objects could be disturbed from above and	Suitable PPE will be provided where it is identified as being	Yes	Hard hat (where	N/A	2	2	4	Low

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		fall onto workers causing injury to heads or upper body i.e broken pipework, bird nests, broken window glass	required (ledges or possible loose objects above working area). A visual inspection will be made of the areas prior to task completion to identify any potential objects. Staff should not stand directly under the area worked whilst carrying out the pole wash. Area will be cordoned off from the pedestrian areas to stop others from walking underneath and at risk of falling objects.		required)					
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Please note: Due to the confidential nature of our client's operations, we are unable to upload site specific RAMS or COSHH to the webpage. A copy of any site specific RAMS or COSHH will be available by hard copy in the site folder located on the relevant site.