

		Impact How severe would the outcomes be if the risk occurred?				
		Insignificant 1	Minor 2	Significant 3	Major 4	Severe 5
Probability What is the probability the risk will happen?	5 Almost Certain	Medium 5	High 10	Very high 15	Extreme 20	Extreme 25
	4 Likely	Medium 4	Medium 8	High 12	Very high 16	Extreme 20
	3 Moderate	Low 3	Medium 6	Medium 9	High 12	Very high 15
	2 Unlikely	Very low 2	Low 4	Medium 6	Medium 8	High 10
	1 Rare	Very low 1	Very low 2	Low 3	Medium 4	Medium 5

Risk assessment ref: RA002

Task description: General cleaning in washrooms, showers & changing areas

General activities included: Vacuuming/ sweeping, damp mopping, cleaning toilets/ urinals, sinks, damp wiping surfaces, toilet brushes, replenishing consumables, empty general or recycling waste & descaling.

Site name:	GENERIC	Assessment carried out by:	J GOODE
Date assessment was carried out:	10.03.2026	Date of next review:	01.04.2027
Corresponding method statements	MS001 Vacuuming flooring	MS004 High level (>2 metres) and Low level dusting (< 2 metres)	MS008 Cleaning showers & changing areas
	MS002 Kex/ Sweep hard flooring	MS006 Collection of waste	MS015 Cleaning general surfaces
	MS003 Damp mopping hard flooring	MS007 Cleaning toilets & urinals	

What are the hazards?	Who might be harmed? (Staff, visitors, general public)	What are the risks?	Are the following control measures in place to eliminate or reduce the risks?	Yes/ No/ N/A	PPE required?	Corrective actions / required observations. What further action do you need to take to control the risks?	Risk evaluation (1 – 5, 5 = high)			Risk rating (Low, Med, High)
							Impact (1-5)	Probability (1-5)	Overall risk (C X L)	
Slips, trips and falls	Staff & visitors	Could suffer injury such as Sprains & fractures from tripping or falling, or slipping over on; Wet floors, uneven flooring, trailing cables, raised floor coverings or obstructions.	1 Work areas to be kept clear from obstructions 2 Any spillages to be cleaned up immediately 3 Warning signs to be erected where cleaning activity is taking place (trailing cables) or floors are wet. 4 Equipment to be plugged into nearest socket to avoid trailing cables. 5 Defects to floor coverings to be reported	Yes	N/A	N/A	2	1	2	Low
Muscular skeletal	Staff	Could suffer with back pain or work-related upper body	1 A risk assessment must be completed when lifting heavy or	Yes	N/A	See manual handling risk	2	1	2	Low



disorders (MSD)		disorder due to; 1 Using incorrect handling techniques when using vacuum cleaners, lifting waste bags from bins or over reaching. New and expectant mothers may be more susceptible to injury.	bulky loads that present a risk of injury. 2 All equipment/ loads movement which exceed 10kg must be carried out as "two man". (A standard 5 litre bucket of water or Henry vacuum cleaner weighs 5kg) Training in lifting techniques must be provided to all staff.			assessment guidance				
Electrical safety	Staff	Could suffer electrical shock or burns if using; 1) Damaged portable electrical appliances, their cables, plugs (such as vacuum cleaners, extension leads, client computer cables 2) When carrying out wet work cleaning round non-insulated electrical appliances i.e., electrical heaters	1) All electrical equipment used must be PAT tested annually and marked/ dated accordingly. 2) Electrical cables and plugs on vacuum cleaners/ cleaning equipment must be checked by users before use 3) Defective equipment must be reported immediately to the responsible person and suitably labelled or taken out of use until repairs have been carried out. 4) Electrical equipment must only be used in accordance with manufacturer's instructions	Yes	N/A	N/A	4	1	4	Med
Use of chemicals	Staff	Could cause ill health such as skin irritation due to the hazardous substance or through over regular wet work), urticaria (a skin condition caused by irritation or an allergic reaction) or respiratory irritation or illnesses (such as occupational asthma).	All cleaning chemicals used on site must have an accompanying COSHH assessment, and a Material Safety Data Sheet. COSHH assessments accurately reflect the use and handling of the relevant substance on site. Suitable PPE will be provided where it is identified as being required (i.e descaling).	Yes	Nitrile gloves	See COSHH assessments for advice for each product	2	1	2	Low
Sharps	Staff	Potential of sharp objects in bins or razor left in showers	Sharps policy in place, included in induction training. Training in place to advise staff not to put sharps in waste bins,	Yes	N/A	N/A	2	1	2	Low



			never to push waste down or sort through waste by hand.							
Fire	Staff, visitors & Contractors	Potential of fire in premise, if staff were trapped could cause burns injury or smoke inhalation or death	Client site fire safety procedures in place (Fire Risk assessment completed) Site specific fire awareness and evacuation safety training provided to all staff	Yes	N/A	N/A	4	1	4	Med
Lone working	Staff	Staff could suffer injury or ill health whilst alone in workplace.	Lone working risk assessment carried out with lone workers. Staff carry mobile phones with them or have access to phone to call for assistance.	Yes	N/A	Lone worker risk assessment questionnaire carried out with lone working staff members	3	1	3	Low
Asbestos	Staff	Staff carrying out normal duties at very low risk. Asbestos only a risk if fibres are released into the air and inhaled. Majority of client sites are post 2000 where Asbestos was no longer present in building fabrics.	Systems in place to request Asbestos register from client sites to advise if Asbestos is present. QCC do not carry out works which disturb fabrics of buildings (no drilling, cutting etc)	Yes	N/A	N/A	3	1	3	Low
Biological / Bodily fluid hazards	Staff	Possible exposure (by touch/contamination) to biological hazards such as faeces, urine, blood which could cause ill health. Assumption is made that the majority of the population using the facility is of general good health.	Induction training on how to clean safely is provided to all staff. Colour coded cleaning equipment/ cloths in place to avoid cross contamination Staff prohibited from eating, drinking or smoking in the areas. Staff advised to wash hands thoroughly following clean. Staff are prohibited from collection of feminine hygiene		Uniform Nitrile gloves	N/A	2	1	2	Low



			<p>waste and this is carried out by licensed provider.</p> <p>Staff must report and seek advice from manager for any incident such as unidentified liquid/ solid in unexpected place, or any bodily fluid which may increase the risk of contamination or contact with the personnel.</p>							
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Please note: Due to the confidential nature of our client's operations, we are unable to upload site specific RAMS or COSHH to the webpage. A copy of any site specific RAMS or COSHH will be available by hard copy in the site folder located on the relevant site.